






ANNA MAE V. SERDEÑA

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SUMMARY	Computer Engineering graduate and Civil Service Professional with strong analytical skills. Proficient in Google Sheets and Microsoft Excel. Currently taking the Google Data Analytics Certification to build foundational knowledge in Tableau, SQL, and R.
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ACHIEVEMENTS	<p>Project Manager, Demetus Led a single, consistent start-up team in developing technology-driven solutions.</p> <p>Prototypes: SunLoom RiceDry+ A solar-powered, IoT-integrated rice dryer with real-time sensors and AI moisture prediction. Isolation Forest and PCA-based Anomaly Detection Algorithm for Hydrological Data An algorithm that identifies and filters incorrect data from rainfall and water level readings.</p> <p>Pitching Competitions: 1st place - Region 6 packetHACKS (Packetworx-DICT) - Bacolod City • Led IoT-based prototype; outperformed 27 teams. 3rd place - National packetHACKS (Packetworx-DICT) - Pasig City • Top 3 of 14 national finalists. 3rd place - Western Visayas AI Hackathon (DOST) - Antique • Created AI-based solution with no prior AI experience. Top 10 - Region 6 Moonshot TNK (DTI) - Iloilo City • Chosen from 47 regional startups. Top 10 - Region 6 Philippine Start-up Challenge 9 (DICT) - Iloilo City Top 12 - Socially Relevant Technologies (IPOP HL) - Taguig City • Two entries addressing agri-tech issues. 1st place - Product and Innovation (University of Antique) - Antique • Bested 8 departments.</p>
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EDUCATION	<p>Bachelor of Science in Computer Engineering University of Antique Main Campus • Dean's Lister (2022-2025) • Best Project Design Presenter</p>
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INTERNSHIP EXPERIENCE	<p>Web Developer <i>Bethel General Insurance & Surety Corporation - Iloilo City</i> • Developed a website showcasing the Iloilo, Bacolod, and Antique branches.</p>
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WORK EXPERIENCE	<p>Sales & Customer Service Representative and 24 Hour Floral Support <i>IXL Solutions</i> • Provided customer service and sales support • Assisted floral shop owners by handling customer calls on their behalf and resolving order-related concerns.</p>
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TECHNICAL SKILLS	<p>Programming Languages: HTML, CCS, JS, & SQL Development Tools: Visual Studio Code, GitHub, & Google Sites Productivity & Data Tools: Microsoft Office (Word, Excel, PowerPoint, & Publisher), Google Workspace (Docs, Sheets, Slides, & Forms), & Big Query</p>
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SOFT SKILLS	<ul style="list-style-type: none">• Analytical Thinking• Project Planning & Scheduling• Team Leadership & Coordination• Stakeholder Communication• Time Management
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CERTIFICATIONS & ELIGIBILITY	<p>Civil Service Examination (CSE) - Professional Level Test of Practical Competency in ICT (TOPCIT) - Level 2 Computer Security Incident Handling (CSIH) - NC I</p>
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